

**Foreclosure Diversion Program  
Exit Survey  
First Call: Information Session and Mediation**

Name of mediator: \_\_\_\_\_

**I. Informational Session before mediation:**

- |   |                              |                                   |  |
|---|------------------------------|-----------------------------------|--|
| a) At the Information Session I learned more about foreclosure cases. | <input type="checkbox"/> Yes | <input type="checkbox"/> Somewhat | <input type="checkbox"/> Not at all    |
| b) At the Information Session I learned how mediation might help me.  | <input type="checkbox"/> Yes | <input type="checkbox"/> Somewhat | <input type="checkbox"/> Not at all    |
| c) At the Information Session I learned what to expect at mediation.  | <input type="checkbox"/> Yes | <input type="checkbox"/> Somewhat | <input type="checkbox"/> Not at all at |

**II. At mediation the mediator:**

- |  |                              |                                   |                                     |
|--|------------------------------|-----------------------------------|-------------------------------------|
| a) Treated me with courtesy and respect.                                     | <input type="checkbox"/> Yes | <input type="checkbox"/> Somewhat | <input type="checkbox"/> Not at all |
| b) Explained mediation and the mediator's role clearly.                      | <input type="checkbox"/> Yes | <input type="checkbox"/> Somewhat | <input type="checkbox"/> Not at all |
| c) Helped me talk with the other party.                                      | <input type="checkbox"/> Yes | <input type="checkbox"/> Somewhat | <input type="checkbox"/> Not at all |
| d) Gave me the chance to speak and to ask questions.                         | <input type="checkbox"/> Yes | <input type="checkbox"/> Somewhat | <input type="checkbox"/> Not at all |
| e) Gave me the chance to talk about my goal for the property.                | <input type="checkbox"/> Yes | <input type="checkbox"/> Somewhat | <input type="checkbox"/> Not at all |
| f) Helped me explore whether there are possible ways to settle the case.     | <input type="checkbox"/> Yes | <input type="checkbox"/> Somewhat | <input type="checkbox"/> Not at all |
| g) Wrote any agreements and our next steps clearly in the Mediator's Report. | <input type="checkbox"/> Yes | <input type="checkbox"/> Somewhat | <input type="checkbox"/> Not at all |

**Please use this space and/or the back of this form to share any other thoughts about your experience:**

Name and contact information (optional) \_\_\_\_\_

If you wish to comment further on your experience, please contact:

**Laura S. Pearlman, Manager, Foreclosure Diversion Program, at 822-0706 or at [FDMP@courts.maine.gov](mailto:FDMP@courts.maine.gov).**